

# Reaching for excellence

Community Vision and Voices  
for Western New York Health Care



What Do We Want  
for the Future of  
WNY Health Care?

How is the WNY Health  
System Performing in  
these Areas?

How Can We Work Together  
to Reach Excellence in  
Health Care?

## JULY 28, 2009

11:30 am – 3:30 pm

WNED, 140 Lower Terrace Street, Buffalo, NY



Over the past two years, Reaching for Excellence has engaged more than **1,700 Western New Yorkers** in *One Friday: Four Futures*, a series of community conversations about our priorities for the future of health care - the first step to amplifying the consumer voice in health care reform.



## Let's take the next step together

Learn what Western New Yorkers said was important and how the health system can improve in those areas.

11:30 am – 12:15 pm

Introductions by

**Robert Gioia**, President of The John R. Oishei Foundation

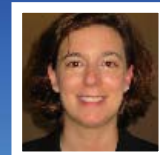
**Paul Hogan**, Vice President of The John R. Oishei Foundation

**Reaching for Excellence** update by **Ann Monroe**,  
President of the Community Health Foundation of  
Western & Central New York

12:15 pm – 12:40 pm

**Tanya Alteras, MPP**

Associate Director - Consumer-Purchaser  
Disclosure Project, National Partnership for  
Women & Families



Tanya's work focuses on providing useful information to enable Americans to make better decisions when selecting hospitals, physicians, and treatments. These decisions would be based on nationally standardized, publicly reported measures for clinical quality, consumer experience, equity, and efficiency. The partnership also advocates for patients in debates regarding health reform and quality measurement.

Prior to joining the Partnership, Tanya held policy analysis position at Health Management Associates, Economic and Social Research Institute and with the federal government, focusing on health care funding, coverage for uninsured populations and cost effective private-public options.

Tanya has a B.A from the SUNY at Binghamton, and a Master of Public Policy from Georgetown University.

12:40 pm – 1:10 pm

Hear from a panel of regional health care leaders in exploring possibilities for improvement.

**Ann Abdella**, Executive Director,  
Chautauqua County Health Network

With rural communities accounting for the majority of the population in 6 of 8 counties in Western New York, Ann brings the important perspective of managing a rural health care network, with over 25 years of experience in health promotion and disease management.

**Michael Edbauer**, DO, Medical Director,  
Catholic Independent Practice Association of Western New York

Dr. Edbauer has over 10 years of medical management and health care consulting experience, and brings to our panel the views of a physician who has worked closely with quality management and improvement from private physician practice to long term care facilities across our region.

**Connie Vari**, RN, MS, FNP, MBA, Executive Vice President, COO, Kaleida Health  
Over the past 30 years with Kaleida Health, Ms. Vari has gained experience in hospital operations, clinical and project management and quality improvements; she brings to our panel the expertise of many years of involvement with the region's largest hospital system.

**Arthur Wingerter**, President, Univera Healthcare

Mr. Wingerter brings a business perspective to the panel, specializing in cost containment strategies and provider and network management; he shares with us his expertise regarding the challenges facing health plans in our region.

1:10 pm – 1:30 pm

Audience Q&A

1:45 pm – 3:30 pm

A Town Hall meeting,

hosted by the P<sup>2</sup> Collaborative on how to move forward to address the results of the *Reaching for Excellence* report.

3:30 pm

Informal reception



# VISIT

[rx4excellence.org](http://rx4excellence.org)

to learn  
more



**Reaching for Excellence: Community Vision and Voices for Western New York Health Care** seeks to engage Western New Yorkers in exploring possibilities and setting goals for a stronger, improved health care system for the eight-county region.

**Project Sponsors:**

 Community Health Foundation  
of Western & Central New York

 JOHN R. O'SHEA  
FOUNDATION

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